Image Troubleshooting

Today's Agenda

01 Importing Images from Syndigo/External Source

02 Importing Images to Project

03 Changing a Product Facing
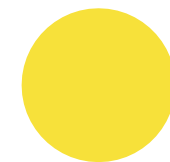
04 Changing a Product Shape

Importing Planograms into Projects

Sometimes, when we import planograms into projects, we return many missing images. This often doesn't make sense since we have imaged the models before.

Why does it happen? Because we have no Master Library, so our software cannot pull the images from a local source. Below are three steps to prevent this:

Create a new project and before importing your .psa f i le, copy over fully imaged planograms from other projects that have your products.
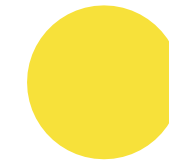
Re-import your planograms to your project, adding to the other planograms you pulled in.
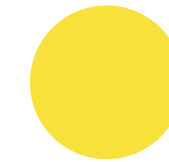
Voila! Your products are modeled. Feel free to delete the planograms you don't need.
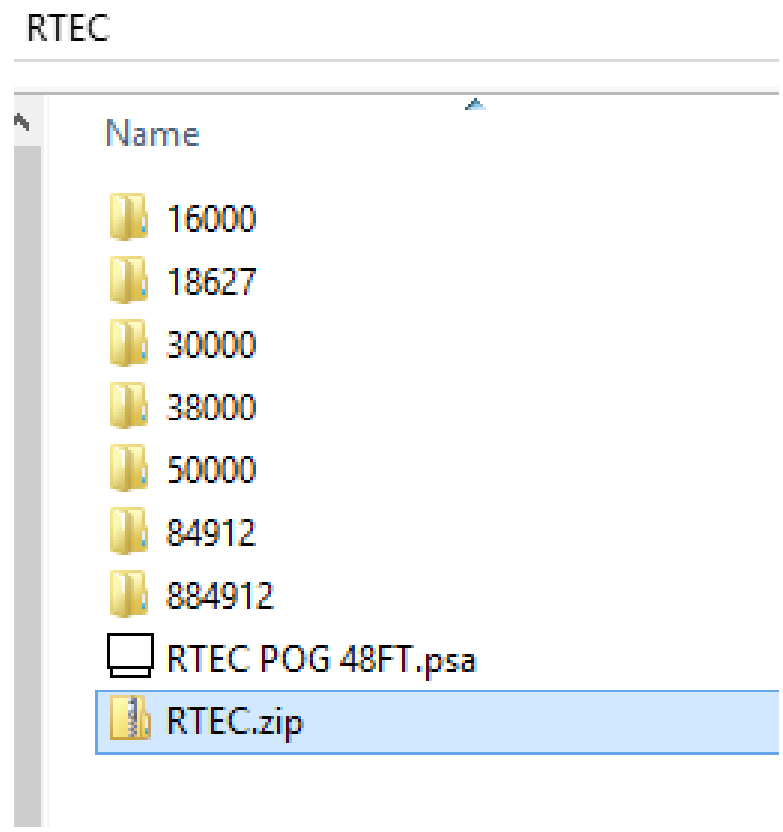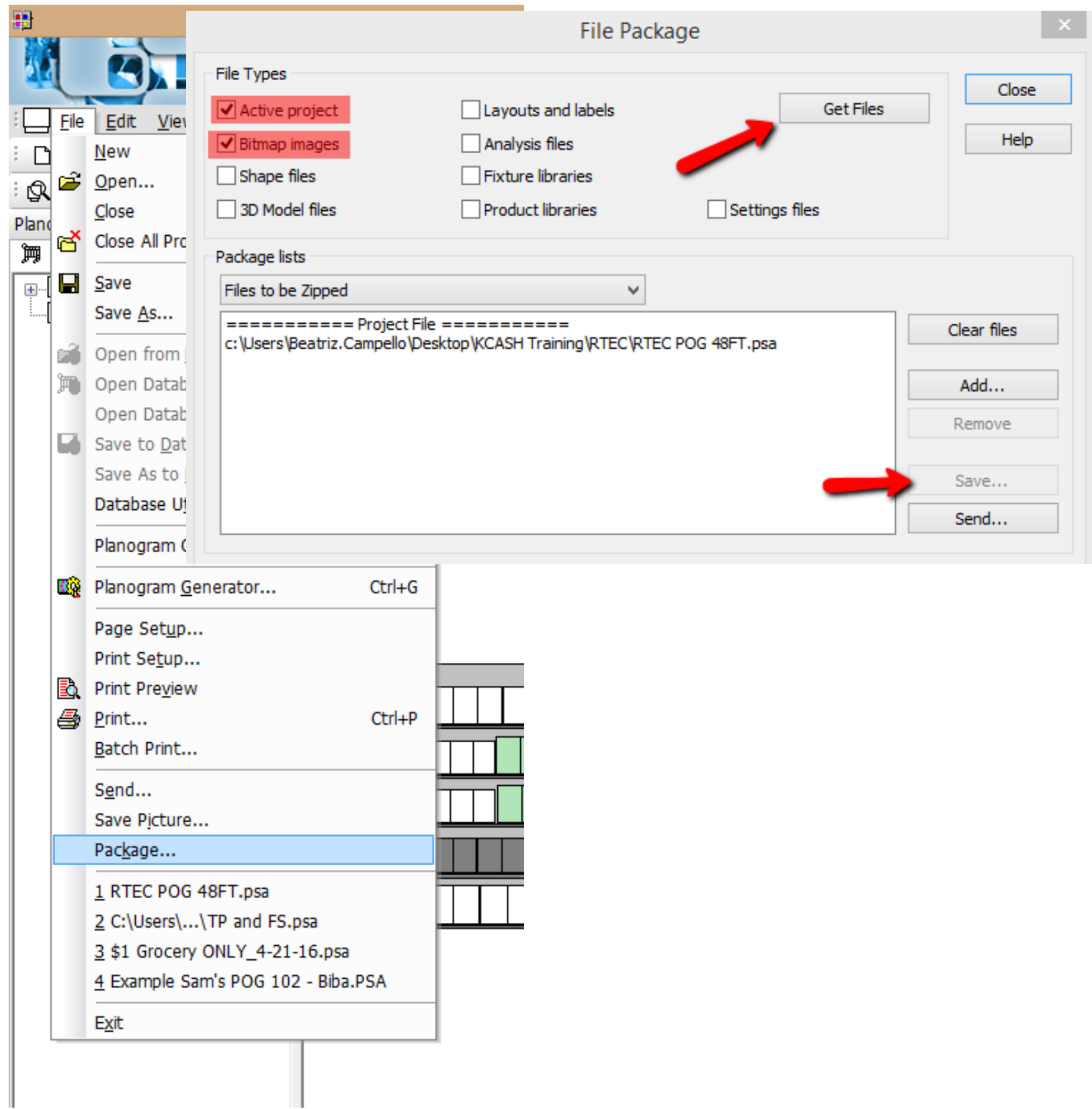
Step 1

Clean data in JDA (UPCs, Product Data & linking to Images)

Step 2

Extract POG and bitmap images from JDA

Step 3

Zip Image files following structure: manufacturer folder (5 digit) → file name.1 (5 digit)

File Package

File Types

- [x] Active project
- [x] Bitmap images
- [ ] Shape files
- [ ] 3D Model files
- [ ] Layouts and labels
- [ ] Analysis files
- [ ] Fixture libraries
- [ ] Product libraries
- [ ] Settings files

Get Files

Close

Help

Package lists

Files to be Zipped

```
=========== Project File ===========
c:\Users\Beatriz.Campello\Desktop\KCASH Training\RTEC\RTEC POG 48FT.psa
```

Clear files

Add...

Remove

Save...

Send...

File menu

- New
- Open...
- Close
- Close All Pro
- Save
- Save As...
- Open from
- Open Datab
- Open Datab
- Save to Dat
- Save As to
- Database U!
- Planogram (
- Planogram Generator...   Ctrl+G
- Page Setup...
- Print Setup...
- Print Preview
- Print...   Ctrl+P
- Batch Print...
- Send...
- Save Picture...
- Package...
- 1 RTEC POG 48FT.psa
- 2 C:\Users\...\TP and FS.psa
- 3 $1 Grocery ONLY_4-21-16.psa
- 4 Example Sam's POG 102 - Biba.PSA
- Exit

RTEC

Name

- 16000
- 18627
- 30000
- 38000
- 50000
- 84912
- 884912
- RTEC POG 48FT.psa
- RTEC.zip

InContext

MAKE SURE YOUR FOLDERS MATCH YOUR PRODUCT IDS EXACTLY

Importing Images from Syndigo

- Step 1: Import your Planogram into ShopperMX

- Step 2: Once you import your planogram, the product information (UPC, ID, Category, Brand, Manufacture, Dimensions, Shape) will be pulled into your project and a placeholder is created
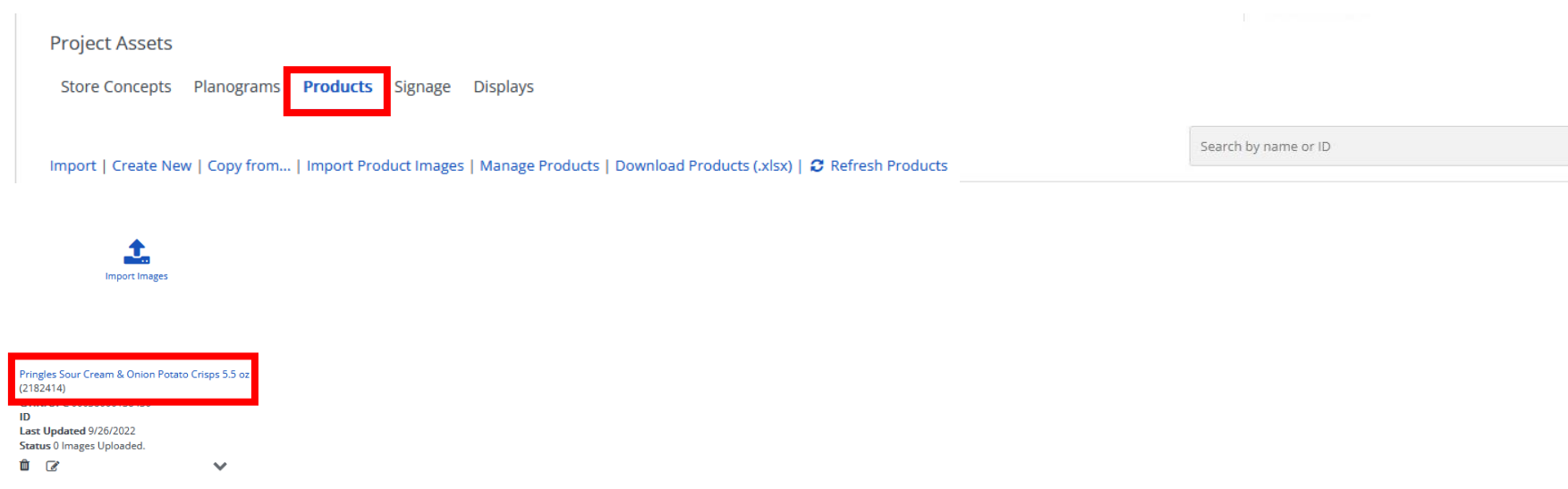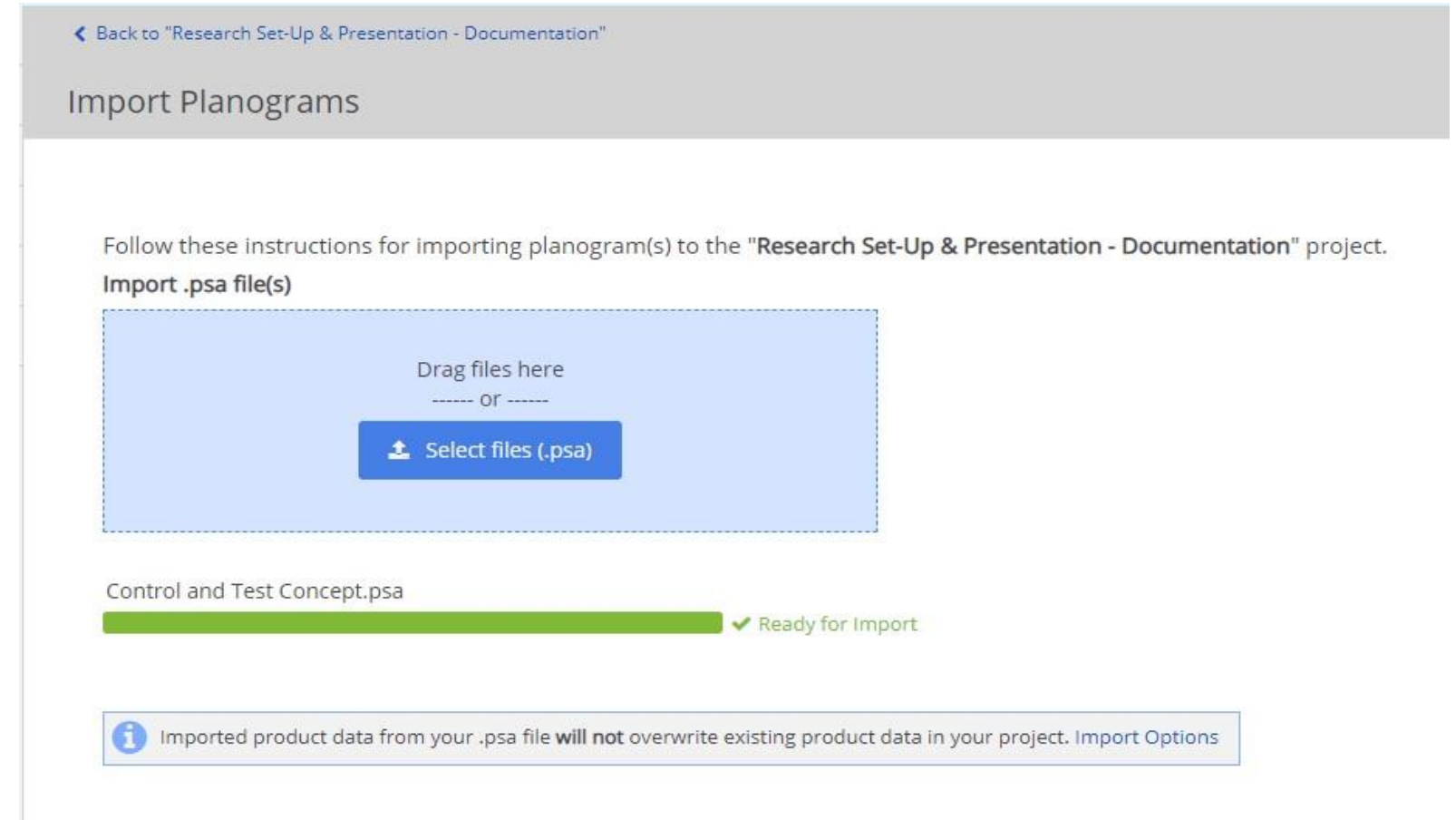
- Step 3: Import your product images into ShopperMX & follow the image file guidelines
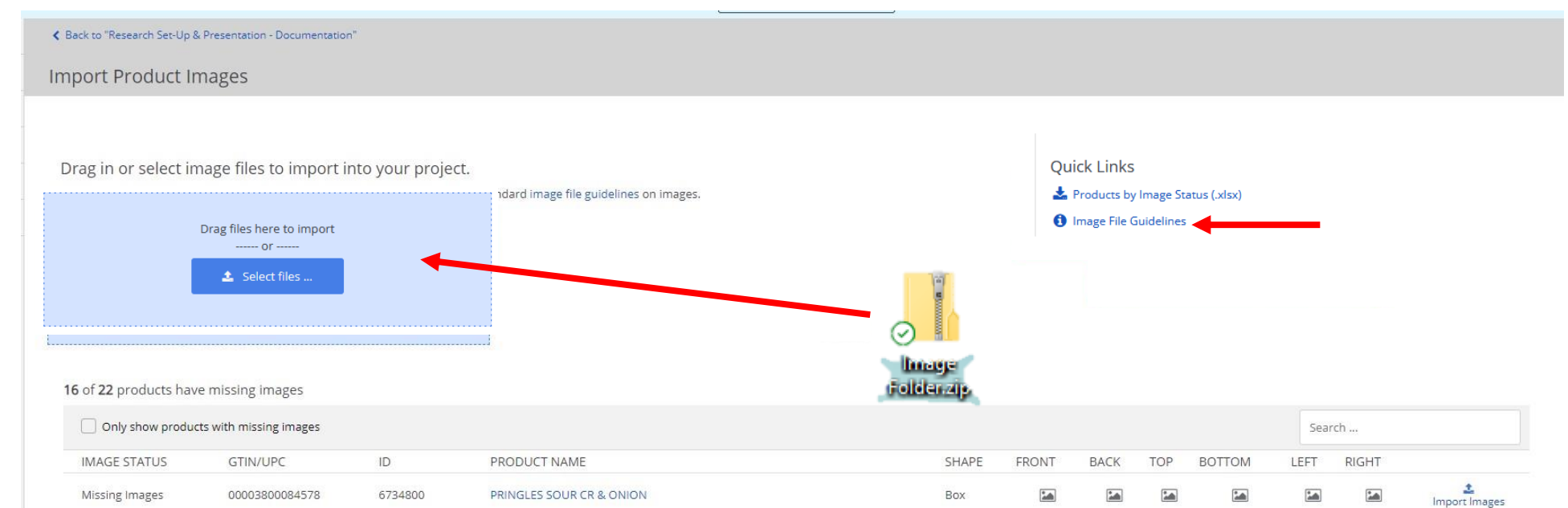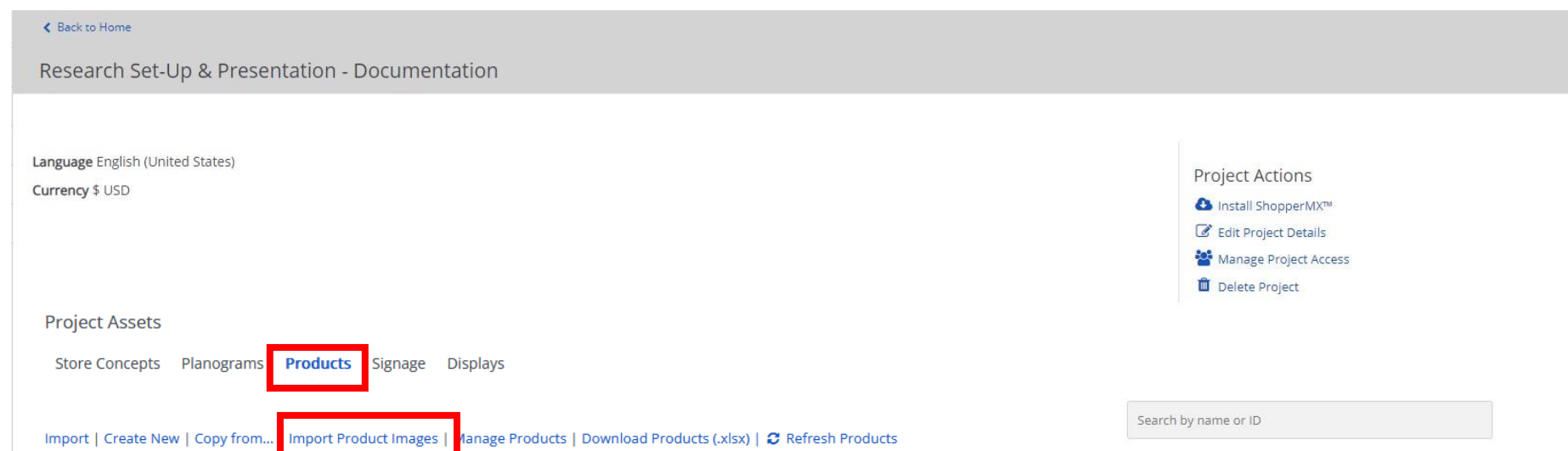
Changing Facings on Products

Enter Project -> Click on Products -> Select the Product you want to updated -> Edit Product -> Upload Image

IMPORTANT: The naming convention MUST follow the Image Guidelines. If you upload a back facing image as a front facing one, it could mess up all facings of product.
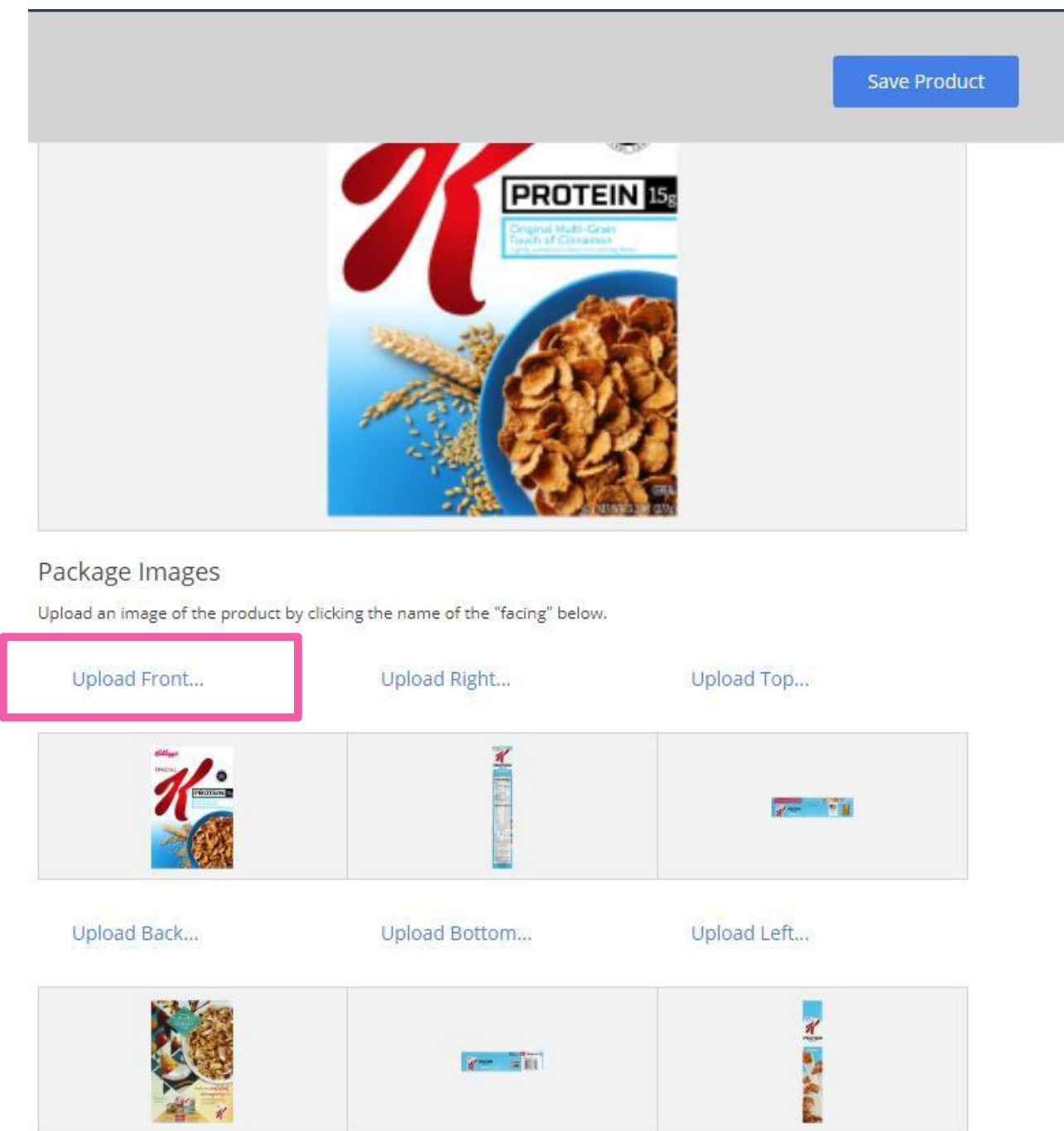
Change Shape of Product

Sometimes you upload auto wrapped images as a box, but you would like to select bag instead. This helps auto wrapped products look better.

Enter Project -> Click on Products -> Select the Product you want to updated -> Edit Product -> Select Shape

*Required fields
* Name

Product Name

* Product ID
GTIN/UPC

Product UPC

ID

Manufacturer

Meatless

* Shape

Bag ▾

* Width   * Height   * Depth

7.5   in   7.5   in   2.5   in

Questions?

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